



*For All Your Rental Needs*

## Updated COVID-19 Procedures

As an essential business, Taylor Rental has remained open during this crisis to serve our customers. We take our responsibility to our community and staff very seriously and have made substantial changes in our stores and our operations to continue to promote safety.

- We are now allowing customers inside our Hillsdale and Ridgewood retail locations. All customers who enter these locations must wear a facemask or covering to enter. Our staff is also required to have facemasks on when dealing with customers.
- We have installed plexiglass sneeze guards and social distancing floor stickers in our locations to help protect both customers and staff.
- Our restrooms, at this time, are unfortunately off limits to our customers.
- The party room at our Ridgewood sales office will be open by appointment only. To schedule a consultation, please call our office at (201) 847-9611.
- We request that all returned rental items be brought to the rear pickup/drop off area on return. Each product is sanitized after every rental with EPA approved, professional strength, antibacterial disinfectant.

We understand that there may be some people that still aren't comfortable with entering our stores, and that's ok! We are still offering curbside pickup for those individuals, just as before. For curbside pickup, please follow these guidelines:

- Please call in advance to reserve, pay, and provide an email address to electronically sign for your items. Our Hillsdale store can be reached at (201) 664-0900 and our Ridgewood store is (201) 447-0360.
- Upon arrival at our location, for both pickup and return, call us again and we will assist you with the items you've rented.
- Please stay in your car until we make contact with you.
- We will give you any required instructions and information from a safe distance, and also load the item in your vehicle for you. Should you need to leave your car, please be mindful and wear a facemask and maintain 6' distancing from our staff and other customers.

Thank you for your business during this difficult time!

David A Schroeder, President