



For All Your Rental Needs

Policies

Identification

A valid driver's license and a valid Visa/Mastercard are required for rental of equipment. For out of state residents, we require a \$500 deposit on top of the rental rate as well as a local address where you can be reached.

Rental Periods

Please note that rental fees are charged for time out, not necessarily time used.
Minimum – We offer 2hr, 4hr, or 1-day minimums, depending on the equipment
Overnight – We offer a 3hr overnight rate on most lawn & garden equipment
Daily Rate – 24 hours
Week Rate – 7 consecutive days
Month Rate – 4 consecutive weeks (28 consecutive days)

Overdue Rentals

If your rental runs over the amount of time you initially scheduled, please call to inform us and keep your rental paid to date. If we are unable to reach you after two days, or your payment method is no longer valid, we will take steps to repossess our equipment.

Deposits

We require a \$500/day deposit in advance for all Loaders, Lifts, & Excavators. We accept Visa, MasterCard, but not cash or personal/company checks. On jackhammers, plate compactors, and demolition saws, we require a \$250 deposit. The deposit amount may vary at the discretion of the store manager.

Fuel deposits are taken in addition to the rental charge on a variety of our equipment. For items such as Generators, Towable Compressors, Loaders, Wood Chippers, and Excavators, the equipment is full upon rental and required to be returned full. For items such as Chain Saws, Demolition Saws, and other 2-cycle equipment, we provide our own fuel mix and the deposit is for the return of the container.

Metered Rates

The rates for rental items equipped with meters are based on an 8 hours of use per 24-hour day. Overage charges for metered equipment will be calculated at 1/6 rental rate per hour over.



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Damage to the Equipment

Our equipment is sent out in “ready to rent” condition, and our goal is to keep it in top working condition at all times. In the unlikely event that there is a mechanical breakdown with the equipment, please call our office right away. We will attempt to resolve the issue, or provide a replacement piece and credit any time lost. If the machine breaks down after hours, please leave a message on our phone system so we can document the occurrence in our system. Normal use of our equipment is expected, as well as covered under the Damage Waiver charge. The Damage Waiver fee waives customer responsibility for damage to our equipment, but in no way covers the equipment due to negligence, misuse, or theft of the equipment. For complete information on the Damage Waiver fee, please refer to the “Contract Back” link under Forms.

Responsibility

The responsibility of the equipment once rented is solely that of the customer until the time the equipment is returned. All items should be secured during transport to and from our locations, as well as sheltered from inclement weather. There will be additional charges for replacement for items broken or missing upon return.

Payment Methods

We accept Visa, MasterCard, cash, and checks drawn on in-state banks. All rentals must be paid for either in advance or at the time of rental.

Unpaid Balances

We reserve the right to charge unpaid balances to credit cards on file. If a customer has an unpaid balance, we also reserve the right to charge interest on balances over 30 days.